



December 31, 2025

Dear Valued Customer,

We'd like to formally introduce ourselves – we're Republic Services®. Republic Services has purchased the local solid waste division of Neches Management Services' (NMS), and with the help of our combined local teams, we will continue to provide great service to Southeast Texas. Republic Services will begin operations on January 2nd.

We're committed to providing you with the level of safety and excellence that you have come to expect from NMS. We have close to 100 local employees dedicated to serving you, and look forward to continuing to service you with the support of one of the largest recycling and waste service providers in Texas.

We understand that with change comes questions, so we want to assure you that we are dedicated to making this transition as smooth as possible. We will be here every step of the way to answer any questions and address any concerns you may have.

Here's what you can expect:

- **Consistent Operations:** Your collection services will continue without interruption.
- **Simplified Billing:** For now, please continue to pay your bill the way you have with NMS. We're working to transfer your account information to our systems. You'll receive detailed information soon with your new Republic Services account number and easy-to-follow payment instructions as well as ways to manage your account online, through our app, or by phone or mail.

We officially welcome you to Republic Services. Although you will see the Republic Services and NMS brands overlap for some time as we transition from one company to another, please know that our commitment to you and to this community will not waver. We will continue to do our very best to serve you.

Please call our local team with questions at 409.721.2249 or visit RepublicServices.com for more information.

Sincerely,

A handwritten signature in blue ink, appearing to read "Bill Voigtman".

Bill Voigtman
General Manager
Republic Services